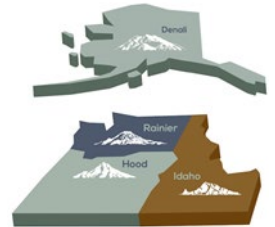


Performance Excellence | North West



Building Excellence for Today, Instilling Resilience for Tomorrow



Conference Agenda*

Tuesday, September 24th, 7am-4pm

Microsoft World Headquarters, 3910 163rd Ave NE, Redmond, WA, 98052, Building 30

All times Pacific

Start	End	Tuesday, September 24 th
7:00am	7:45am	Registration & Breakfast – Compliments of Macrina Bakery, Greater Seattle
7:45	8:00	Welcome & Opening Remarks – PENW Board Member
8:00	9:00	Stephanie Garcia-Vause, AICP, Chief Strategy Officer/Asst. City Manager, City of Henderson, NV Keynote Presentation – Building Resilience Through Strategic Relationships
9:00	9:15	Networking Break/Breakfast
9:15	10:15	<u>Cross-sector Panel Discussion</u> : Healthcare, Public, Business/Manf. (Puyallup, MN Homes, Mason Health) <ul style="list-style-type: none"> • How does your organization identify and develop strategic partnerships? • What role do they play in producing and delivering your key products and services? • What role do they play in contributing and implementing innovation within your organization? • How do you create effective win/win relationships and review their performance?
10:15	10:45	Networking/Break
10:45	11:30	Communities of Practice – Best Practice Sharing about Systems and Processes
11:30am	12:30pm	Culture Eats Strategy for Lunch – Sector Lunch Tables
12:30pm	1:30pm	How to Do Baldrige Without Saying Baldrige – Speaker To Be Confirmed
1:30	1:45	PENW Program Recognition: Examiners, Judges, Customers, MN Homes
1:45	2:15	Networking/Break
2:15	4:15	Ray Lindley, Chief Operations Officer, Elevations Credit Union, Boulder, CO Keynote Presentation – Aligning Key Systems to Build an Intentional Culture
4:15	4:30	Closing Remarks – PENW Board Member
4:30	6:00	Happy Hour & Networking (Cash bar)

For more information, use these links for [detailed speaker information](#) and to [REGISTER](#). **See you there!**